Set Name	Query	Hit Count	Set Name
side by side			result set
	DB=USPT; PLUR=YES; OP=ADJ		
L6	L5 same template	2	L6
L5	(extract$3 or retriev$3 or re$construct$3 or re$formulat$4 or re$creat$3) near5 (e$mail or electronic mail) near5 (storage or arch$3)	99	L5
L4	(extract$3 or retriev$3 or re$construct$3 or re$formulat$4 or re$creat$3) near5 (e$mail or electronic mail)same (storage or arch$3)	209	L4
L3	(extract$3 or retriev$3 or re$construct$3 or re$formulat$4 or re$creat$3) same arch$3 near5 (e$mail or electronic mail)	8	L3
L2	(extract$3 or retriev$3 or re$construct$3 or re$formulat$4 or re$creat$3) same arch$3 near5 (e$mail or electronic mail or message or transacation)	62	L2
L1	(extract$3 or retriev$3) near5 arch$3 near5 (e$mail or electronic mail or message or transacation)	17	L1

END OF SEARCH HISTORY

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| Help | Logout | Interrupt |

| Main Menu | Search Form | Posting Counts | Show S Numbers | Edit S Numbers | Preferences | Cases |

Search Results -

Term	Documents
TEMPLATE	44593
TEMPLATES	18815
(5 SAME TEMPLATE).USPT.	2
(L5 SAME TEMPLATE).USPT.	2

Database:

US Patents Full-Text Database
US Pre-Grant Publication Full-Text Database
JPO Abstracts Database
EPO Abstracts Database
Derwent World Patents Index
IBM Technical Disclosure Bulletins

Search: L6

| Refine Search |

Recall Text | Clear |

Search History

DATE: Saturday, November 22, 2003   Printable Copy   Create Case

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End of Result Set

☐ | Generate Collection | | Print |

L6: Entry 2 of 2   File: USPT   Sep 10, 2002

DOCUMENT-IDENTIFIER: US 6449260 B1
TITLE: Multimedia automatic call distribution system

Detailed Description Text (43):
The agent/client server reacts at a step 190 to the incoming message by sending a
message to the agent terminal 58. This message will change the agent terminal's user
interface in a way that reflects the fact that the agent became busy at a step 191.
Furthermore, the agent terminal transmits the identification number for the e-mail and
other information required for accessing the message storage to the dynamic Web server
62. As a result of this request, the dynamic Web server 62 generates an HTML Web page
based on a predefined template that contains the e-mail message and some user
interface elements at a step 193. The dynamic Web server retrieves the e-mail message
from the message storage database 66 using the e-mail identification number provided
by the agent interface as part of the Web request. The Web server delivers the
resulting Web page to the agent terminal's user interface at a step 194 wherein it is
displayed in a Web browser or rendering component. The message could also be displayed
in any other graphical user interface or even a text-based user interface.

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☐ | Generate Collection |

L1: Entry 1 of 17   File: USPT   Aug 19, 2003

US-PAT-NO: 6609138
DOCUMENT-IDENTIFIER: US 6609138 B1

TITLE: E-mail list archiving and management

DATE-ISSUED: August 19, 2003

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Merriam; Charles	Sunnyvale	CA		

US-CL-CURRENT: 707/204; 707/200, 709/206

ABSTRACT:

Systems and methods consistent with the present invention provide an automated manager for an electronic mail archive repository. A method of archiving electronic messages consistent with the present invention creates a repository that holds all electronic messages consistent with a set of rules for archive storage. An interface allows clients to retrieve electronic messages from the repository based upon rules limiting access to the repository. Methods and systems, as broadly described herein, comprise a message archive containing a plurality of messages, each having a client identifier and an archive token, and permit a requester access to select messages in the message archive based on an identifier for the requester and consistent with rules for archive retrieval. Additionally, methods and systems, as broadly described herein, comprise the steps of receiving a message, storing the message in a message archive when an indication exists to archive the message and consistent with rules for archive storage, and permitting a requester access to select messages in the message archive based on an identifier for the requester and consistent with rules for archive retrieval.

27 Claims, 8 Drawing figures
Exemplary Claim Number: 1
Number of Drawing Sheets: 8